

# Tournament Policies

It is the goal of Travel Champs to provide the best possible experience for each and every player entering our tournaments and to ensure that all of those in attendance are able to enjoy that experience as well. These tournaments are about the young athletes involved. We want to contribute to their growing skill level and love for the game in any way we can.

## Discounts and Rebates

Multi-team discounts available for 6 or more teams from the same organization coming to the same tournament. Please contact our offices for an explanation of these discounts and how they may benefit your organization.

## Registrations & Refunds

For your team to be considered for an event you must submit a registration form accessible on this website. A spot will be held by submitting a \$600.00 deposit before, during, or just after your registration process. Your deposit is refundable up to 60 days prior to the starting date of the tournament. If you chose to submit a registration without payment, a spot will be held for 7 days. If payment is not received within the 7-day period, your team could be replaced by another team that has expressed interest. If the tournament is either close to full or the date of the event is within 30 days, you will be asked to contact our office to make arrangements for payment.

When your application is approved, you will receive a phone call offering you our help with the hotel accommodations, thanking you for registering and letting you know the tournament details along with the date that your payment is due. In events that have filled prior to the published due date of payments, you may be notified to accelerate your payment deadline so that schedules can be finalized early.

Within 30 days of the tournament start date your entire entry fee is non-refundable. Any team that has paid a portion of their registration and the balance has not been received by our office 14 days prior to the event will be assessed a \$50.00 late fee.

All payments made to the tournaments could be non-refundable with the following exceptions: if a division does not form or if the tournament is cancelled. However, a division that's cancelled within 30 days of an event by the expressed action of a team or teams that have already paid a portion or all of their fees, will not receive a refund nor will they receive a credit toward any future event.

Should your team qualify for a refund based on the policy outlined in this document, we may still have a spot for you by playing up against higher rated, or older competition. If you choose to do so, but then decided against this course of action, you will be subject to a penalty. For this, or any team cancelling their participation in an event within 30 days of an event or once the schedule has been released, will be assessed a \$200.00 rescheduling fee.

It is our expressed purpose and desired goal to have every game end in a tie or by a 1 goal margin. We put a great deal of effort toward achieving this result. Unfortunately, and for a number of reasons, the result of our efforts are not always successful. Our failure to achieve this result, however, does not constitute grounds for a refund. If you are concerned about the practices we employ to match teams, a team representative may always discuss this and other subjects with our staff that you should fully understand prior to entering one of our events.

No Shows: For whatever reason (usually either weather or injuries) teams that have paid decide at the 11th hour not to participate in an event. "No shows" do not happen very often, but they do occur.

This creates a number of problems because the framework for the tournament is already in place. The ice is contracted, the refs and scorekeepers are scheduled, the sanctions are completed, and the awards are in hand.

In most instances, we will find a replacement to fill the spot. If we are unable to find another team for you to play, the ice scheduled for your game is available for your team's use as a practice. We realize this is not the optimum circumstance, but we would hope that you recognize that we did not create it.

In addition, we recognize that this does not fulfill our commitment to a guaranteed number of games....and as we all know a guarantee is a guarantee. Travel Champs will do everything we can to ensure that no matter what we do get you those games that you were promised!

## Team Placement

Teams will be placed into divisions according to their affiliate roster designations except in circumstances that indicate that another placement may provide a better fit. (i.e. a team with a negative and lopsided win / loss record and or goal differential may play in a lower division within their USA Hockey classification or vice versa). This judgement will be made by the tournament director based on the information at hand well before the start of the tournament. However, teams entering an event from another country may have a classification similar to those used by USA Hockey but they are not identical. Please remember that your league designation is merely a place marker designed to reflect the relative strength of your team within your division and not necessarily your **official** designation. We also create artificial designations to separate teams by their relative strength so you shouldn't be concerned that if your division within our event doesn't sync with your league designation. We have spent a great deal of time and research to insure that you team is placed in a division of teams with relatively the same rating and strength.

Over the past few seasons we've run into more and more Tier 2 teams that have AAA players rostered. Sometimes these AAA players are double-rostered on the team from the start of the season and others are added to a team roster prior to a tournament. We understand that not all Tier 1/AAA teams or players are equal. Frequently Tier 1/AAA teams are formed on a regional basis meaning their players are not from the same association and the team is able to pull from a larger group. Sometimes they are simply all-star teams from several of the best A & AA programs in an area that play a selected schedule. The kids populating these teams play on A or AA teams and then play a Tier 1 schedule several times a year for their Tier 1/AAA team. Others do somewhat the opposite and are true Tier 1/AAA teams that play together all year while some players on the team double roster to play Tier 2 hockey for a portion of the season. Regardless of exact makeup, these players and teams generally compete at an elevated level of competition relative to the majority of Tier 2 teams. Ergo, we cannot allow any players rostered at the Tier 1/AAA level to play in our tournament.

If this information is brought to our attention, then at the tournament director's discretion and may be disqualified from completing the tournament without refund

## Hotels

Travel Champs has secured room blocks for all out-of-town teams participating in our events. As a condition of acceptance and participation in our tournaments, all teams utilizing hotel rooms,

including out-of-town teams, must reserve rooms through Travel Champs and stay in an authorized hotel.

Any team not listed as follows is to be considered an out-of-town team and will be required to comply with our hotel policies and procedures:

Hershey Tournament Home Teams: Hershey Jr. Bears, Palmyra Black Knights, Lancaster Firebirds, York Devils, Capital City Vipers

Lehigh Valley Tournament Home Teams: Lehigh Valley Phantoms, Lehigh Valley Rebels, Philadelphia Revolution, Philadelphia Jr. Flyers, other Philadelphia area teams (Decision made on a case by case basis, with input from you, but with the ultimate decision in the hands of the tournament director.

Please check with our hotel coordinator for further information. Out-of-town Mite teams must utilize a minimum of 16 room nights during the tournament (i.e. 8 rooms per nights). All other level Out-of-town teams must utilize a minimum of 24 room nights during the tournament (i.e. 12 rooms per nights). If you think this may be a problem for your team, please talk with the hotel coordinator to discuss alternatives.

If you are a hometown team but are planning to stay in a hotel, you must book your rooms in the same manner as any out-of-town team. If you do not meet the minimum requirement for rooms, please contact our office for further instructions.

Please do not contact hotels directly as team reservations must be made via Travel Champs. We will in turn assign hotels based on your choices and availability.

We receive many requests from teams within the same organization wishing to stay in the same hotel. We make every effort to accommodate these requests and early receipt of completed registration forms will increase this possibility.

Hotel selections are listed on our web site, as a link off of each tournament page, which will some basic information, the nightly contracted rate, a description, and a quick visual list of amenities. Travel Champs offers an outstanding selection of hotels in each of our areas, chosen to provide first class comfort and service to our out- of -town guests.

Travel Champs derives a compensation from participating hotels for your stay. Any team or team member found during the course of any tournament to be staying in a hotel that has not gone through the procedure outlined above will cause that team to be disqualified from advancing to either the semi-finals or championship game's) or removed from the tournament regardless of their record. There will be no exception to this policy.

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

### **How to Contact Us**

Should you have other questions or concerns about these policies, please call us at 1-800-464-4002 or send us an email to [info@travelchamps.com](mailto:info@travelchamps.com). Our mailing address is 578 East Main Street, Hummelstown PA 17036.